# Terms & Conditions for Text Messaging Service

By opting in to receive text messages from ATRIO HOME HEALTH CARE LLC, you agree to the following terms and conditions:

# 1. Types of Messages You Can Expect to Receive -

- a. You may receive text messages related to the following:
- b. Appointment reminders
- c. Account notifications
- d. Service updates & timesheet reminders.
- e. URL Link for Electronic forms to be signed.

# 2. Messaging Frequency

- i. The frequency of messages may vary depending on your interactions with our services.
- ii. You will only receive messages as necessary for the purposes outlined above.

#### 3. Message and Data Rates

i. Standard message and data rates may apply. Please check with your mobile carrier for details.

# 4. Opting Out

- i. You can opt out of receiving text messages at any time by replying "STOP" to any text to 651-377-1122
- ii. Message syou receive from us. Once you opt out, you will no longer receive messages, unless you opt in again.

#### 5. Assistance

i. If you need assistance or have questions, text "HELP" to [651-377-1122] or visit our website at atriohealthcare.com. Contact us

#### 6. Privacy Policy and Terms of Service

- i. For more information on how we collect and use your personal information, please review our [Privacy Policy URL].
- ii. For our full Terms of Service, please visit [Terms URL].
- iii. By opting in, you acknowledge that you have read and understood these Terms & Conditions.

# 7. Standard Message Disclosures

- i. Message and Data Rats May Apply
- ii. You can OPT OUT any time by Texting "STOP" to 651-377-1122
- iii. For Assistance text "HELP" to 651-377-1122 or atriohomehealth.com Visit us on our [Privacy Policy URL] or [Terms & Conditions URL]

iv. Visit [Privacy Policy URL] for the privacy policy and [Terms URL] for the Terms of Service.

#### 8. Type of Text Messages Communications - samples

- a. Job Application Text:
  - i. Hello, below is the link for our PCA/CFSS employment application. Please fill out completely. You can upload you ID documents in the application. If you have any questions please contact us. Thank you! - ATRIO Team

https://form.jotform.com/230774209054050

- b. 245D Employee Packet with Quizzes link
  Hello,
  - I have sent you this text which includes the links to the application, training packet and quizzes, including the code (0123) you will need for the password when you open each link for the training packet and quizzes. If you are doing PCA services for your client, please complete the PCA Application and also if you have your PCA Certificate please attach that to the application:

# Complete 245D Job Application:

https://hipaa.jotform.com/222257505675055

#### **Training packet**

https://form.jotform.com/222256362989063

#### Quick basic quizzes (scroll down and start)

- 1.) <a href="https://www.atriohealthcare.com/home-care-245d-quiz/orientation-quiz">https://www.atriohealthcare.com/home-care-245d-quiz/orientation-quiz</a>
- 2.) <a href="https://www.atriohealthcare.com/home-care-245d-quiz/staff-core-training">https://www.atriohealthcare.com/home-care-245d-quiz/staff-core-training</a>
- **3.)** https://www.atriohealthcare.com/home-care-245d-quiz/annual-training
- 4.) 4.) <a href="https://www.atriohealthcare.com/home-care-245d-quiz/annual-4hr-refresher">https://www.atriohealthcare.com/home-care-245d-quiz/annual-4hr-refresher</a>

Terms and Conditions -

# 9. Contact Us

i. If you have any questions or concerns regarding this Privacy Policy or your personal information, please <u>contact us</u>.