

## Terms and Conditions -

### Terms s Conditions for Text Messaging Service

By opting in to receive text messages from **ATRIO HOME HEALTH CARE LLC**, you agree to the following terms and conditions:

1. **Types of Messages You Can Expect to Receive -**
  - a. You may receive text messages related to the following:
  - b. Appointment reminders
  - c. Account notifications
  - d. Service updates C timesheet reminders.
  - e. URL Link for Electronic forms to be signed.
2. **Messaging Frequency**
  - i. The frequency of messages may vary depending on your interactions with our services.
  - ii. You will only receive messages as necessary for the purposes outlined above.
3. **Message and Data Rates**
  - i. Standard message and data rates may apply. Please check with your mobile carrier for details.
4. **Opting Out**
  - i. You can opt out of receiving text messages at any time by replying “**STOP**” to any text to **651-377-1122**
  - ii. Messages you receive from us. Once you opt out, you will no longer receive messages, unless you opt in again.
5. **Assistance**
  - i. If you need assistance or have questions, text “**HELP**” to [**651-377- 1122**] or visit our website at <https://www.atriohealthcare.com/contact-us>
6. **Privacy Policy and Terms of Service**
  - i. For more information on how we collect and use your personal information, please review our <https://www.atriohealthcare.com/privacy-policy>.
  - ii. For our full Terms of Service, please visit <https://www.atriohealthcare.com/wp-content/uploads/2025/01/Terms-Conditions-.pdf>
  - iii. By opting in, you acknowledge that you have read and understood these Terms & Conditions.
7. **Standard Message Disclosures**
  - i. Message and Data Rats May Apply
  - ii. You can **OPT OUT** any time by Texting “**STOP**” to **651-377-1122**
  - iii. For Assistance text “**HELP**” to **651-377-1122** or **atriohomehealth.com** Visit us on our <https://www.atriohealthcare.com/privacy-policy> or <https://www.atriohealthcare.com/wp-content/uploads/2025/01/Terms-Conditions-.pdf>

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- iv. Visit <https://www.atriohealthcare.com/privacy-policy> for the privacy policy and <https://www.atriohealthcare.com/wp-content/uploads/2025/01/Terms-Conditions-.pdf>
- v. for the Terms of Service.

### 8. Type of Text Messages Communications - samples

#### a. Job Application Text:

- i. Hello, below is the link for our PCA/CFSS employment application. Please fill out completely. You can upload you ID documents in the application. If you have any questions, please contact us.

Thank you! - ATRIO Team

<https://form.jotform.com/23077420G054050>

#### b. 245D Employee Packet with Quizzes link

Hello,

1. I have sent you this text which includes the links to the application, training packet and quizzes, including the code (**0123**) you will need for the password when you open each link for the training packet and quizzes. If you are doing **PCA** services for your client, please complete the **PCA** Application and also if you have your **PCA** Certificate please attach that to the application:

#### Complete 245D Job Application:

<https://hipaa.jotform.com/222257505675055>

#### Training packet

<https://form.jotform.com/222256362989063>

#### Quick basic quizzes (scroll down and start)

- 1.) <https://www.atriohealthcare.com/home-care-245d-quiz/orientation-quiz>
- 2.) <https://www.atriohealthcare.com/home-care-245d-quiz/staff-core-training>
- 3.) <https://www.atriohealthcare.com/home-care-245d-quiz/annual-training>
- 4.) <https://www.atriohealthcare.com/home-care-245d-quiz/annual-4hr-refresher>

### 9. Contact Us

- i. If you have any questions or concerns regarding this Privacy Policy or your personal information, please [contact us](#).